



## Access VDI Via HTML

Version 1.0

03/10/2020

Mark Foreman

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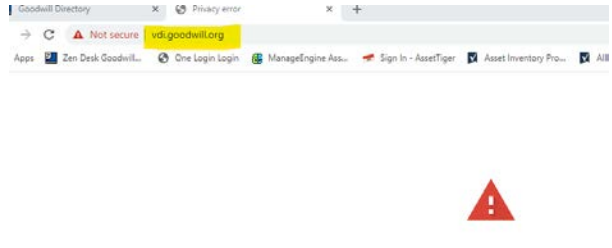
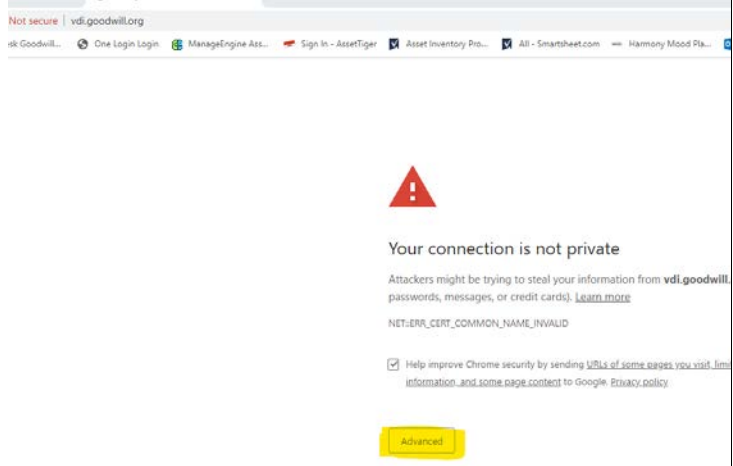
# Overview

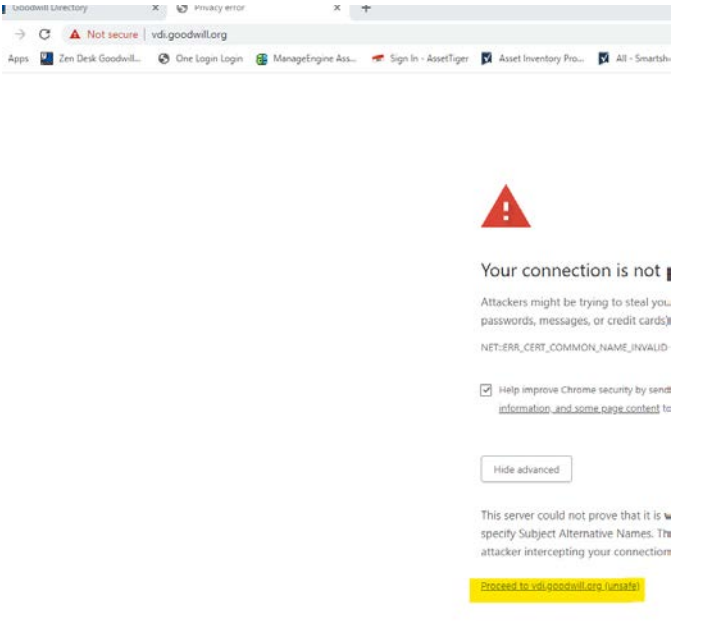
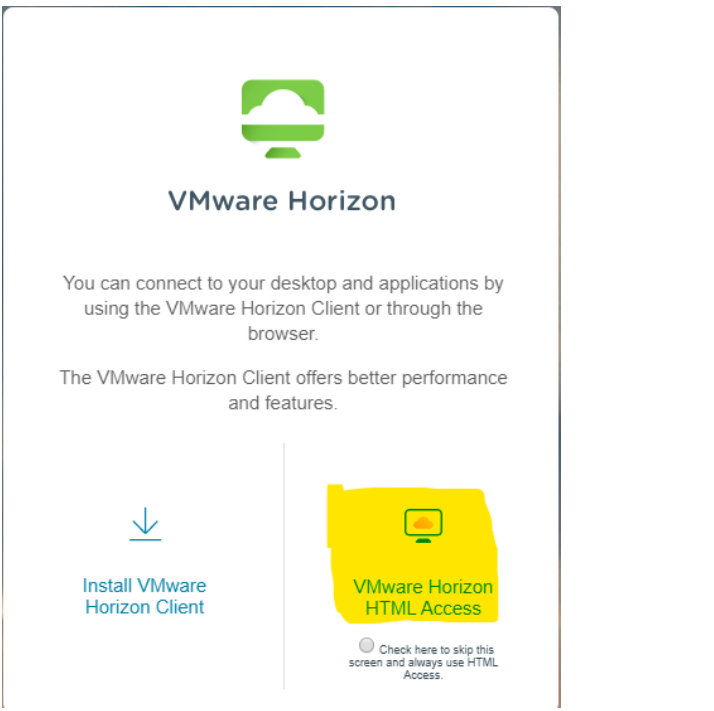
TABLE 1—PROCEDURE OVERVIEW

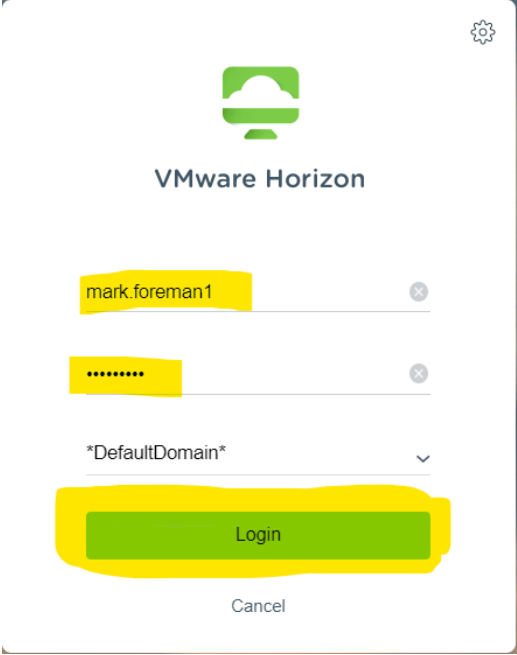
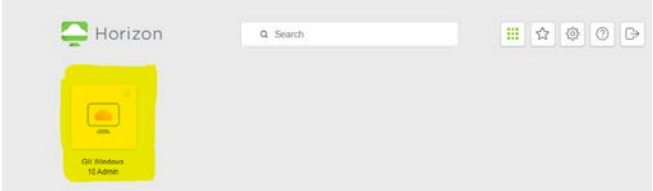
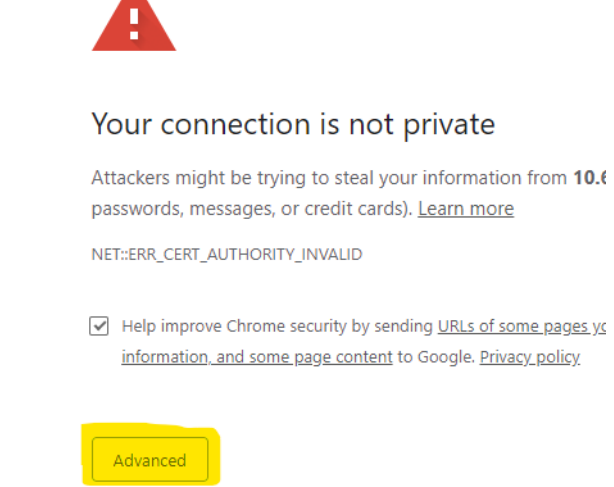
ITEM	DESCRIPTION
Purpose of Procedure	Access VDI Via HTML
Scenario	
Owner	
Operator (Who Performs)	GII employee
Dependencies	Internet access
Prerequisites	
Hardware, Firmware, and Software Releases	
Required Permissions	
Required Data	
Other Items Needed	
Expected Outputs	Access VDI, GII network
Issues	
Maintainer of Procedure:	
Approver of Procedure	

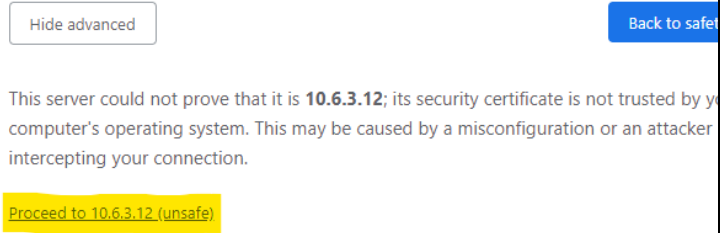
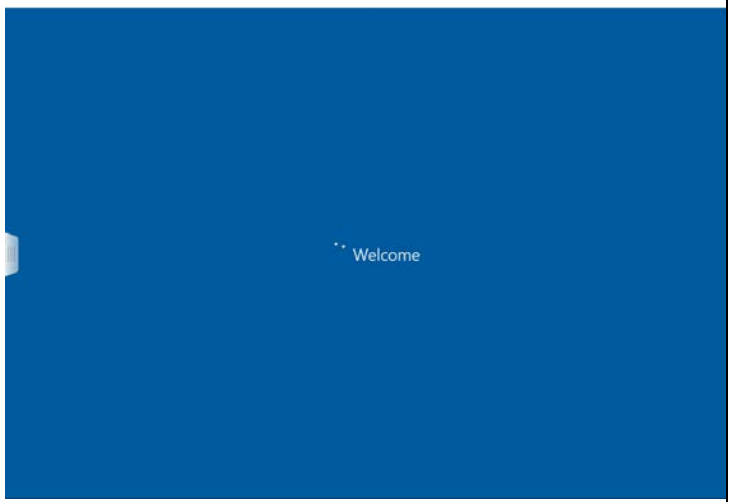
# Procedure

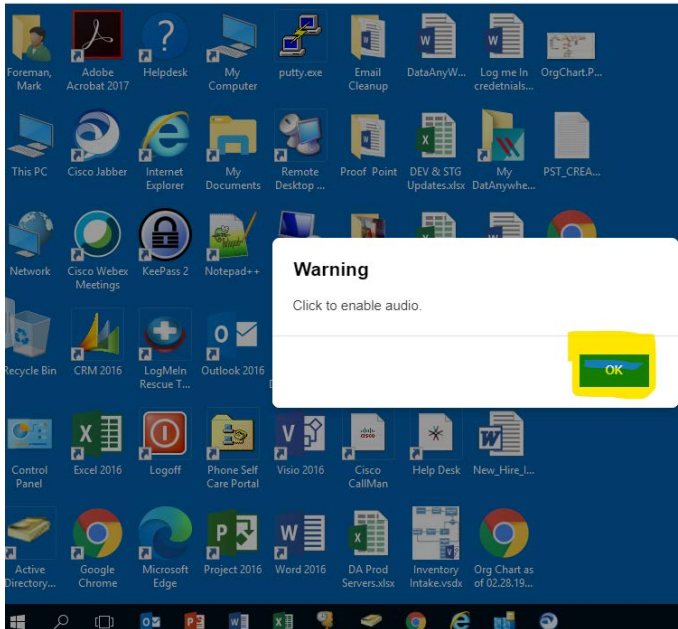
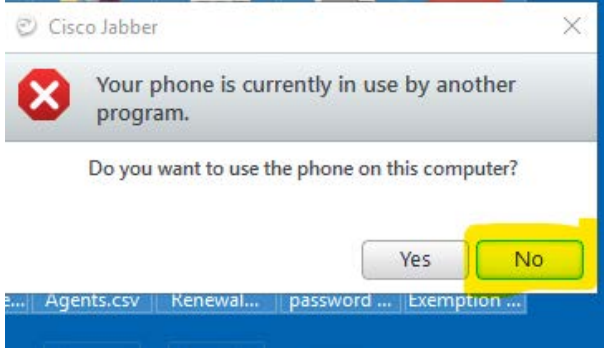
TABLE 2 — PROCESS INFORMATION

STEP	EXPLANATION
<b>Major Process 1: &lt;Access VDI Via HTML&gt;</b>	
Go to vdi.goodwill.org	
Click on > Advanced	

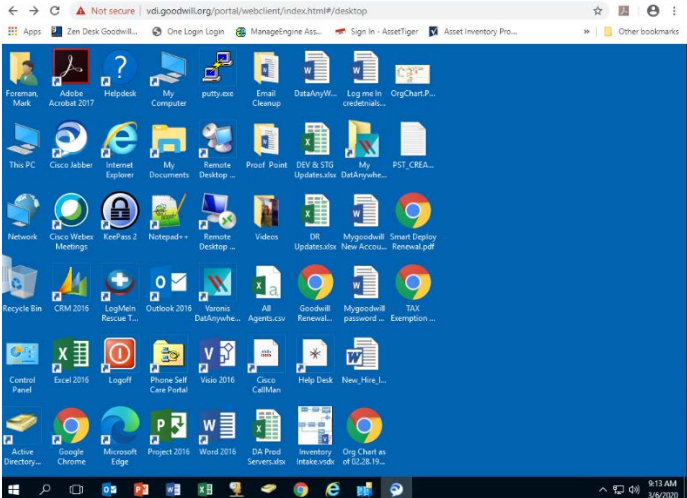
STEP	EXPLANATION
Click on > Proceed to vdi.goodwill.org (unsafe)	
Click on > VMware Horizon HTML Access	

STEP	EXPLANATION
Login with your credentials and then click login.	 <p>The image shows the VMware Horizon login interface. It features a green VMware logo at the top. Below the logo, the text 'VMware Horizon' is displayed. There are two input fields: the first contains the username 'mark.foreman1' and the second contains a masked password '*****'. Below these fields is a dropdown menu labeled '*DefaultDomain*'. At the bottom, there are two buttons: a green 'Login' button and a grey 'Cancel' button. The 'Login' button is highlighted with a yellow box.</p>
Click on your available desktop.	 <p>The image shows the VMware Horizon desktop selection screen. It has a grey background with a 'Horizon' header and a search bar. Below the header, there is a yellow box containing a desktop icon labeled 'Citrix Windows 10 Admin'. To the right of the icon, there are several small icons for settings, favorites, and other functions.</p>
Click on > Advanced.	 <p>The image shows a Chrome security warning page. At the top, there is a red warning triangle icon. Below it, the text 'Your connection is not private' is displayed. Underneath, a message states: 'Attackers might be trying to steal your information from 10.0.0.1 (your IP address). Learn more'. Below this, the error code 'NET::ERR_CERT_AUTHORITY_INVALID' is shown. At the bottom, there is a checkbox labeled 'Help improve Chrome security by sending URLs of some pages you visit to Google. Privacy policy.' and a yellow 'Advanced' button.</p>

STEP	EXPLANATION
Click on proceed to 10.6.3.12 (unsafe)	
You then see > Blue screen that says Welcome. Wait for desktop to appear.	

STEP	EXPLANATION
<p>Desktop will come up and click on &gt; Ok for the audio.</p>	
<p>Click on &gt; No</p>	



STEP	EXPLANATION
<p>You are now logged into VDI Desktop.</p>	

# Appendix A: Troubleshooting

**TROUBLESHOOTING**

IF THE ABOVE PROCESS DOES NOT RESOLVE THE ISSUE, THE FOLLOWING STEPS CAN BE PERFORMED FOR ADDITIONAL TROUBLESHOOTING.

ISSUE	NOTES

# Appendix B: Procedure Revision History

TRACK REVISIONS TO THIS PROCEDURE HERE.

Revision Number	Date of Revision	Description	Revision by	Approved by
1.0	03/09/2020	Document written	Mark Foreman	